



Rodnisha L. Anderson

Senior Consultant

- 10+ Years of Direct Customer Service Experience
- 5+ Years Customer Service Management
- 5+ Years Teaching Professional/Personal Development
- Disney Institute Professional Development Alumni

SERVICE OVERVIEW

You Are Welcome Consulting is dedicated to providing exceptional, cutting-edge, strategic learning solutions and training.

Our areas of focus are:

- Personal/Professional Development
- Customer Service Training
- Leadership Training
- Team Building
- Hospitality Training & Management

Service Offerings

- Workshops
- Customized Training Manuals
- Digitized Trainings
- Facilitated Trainings
- Customized Course Trainings
- Hands-On Activities & Assessments

All program offerings are **guaranteed** to:

- Increase skill level and understanding
- Create and cultivate a new culture
- Establish a diverse and supportive community
- Encourage individual/team to practice and apply new skills to current role
- Attract and retain team members
- Improve the quality and speed of service
- Increase productivity



"The key to customer service is marrying expectation to experience."-Rodnisha Anderson